



For all your printing needs

Why Select Compatible Cartridges?

We can all agree that compatible (or generic) cartridges are usually significantly more cost effective than genuine (or original) cartridges. Most compatible cartridges have been reverse engineered to function as well as their genuine counterpart. In some cases, you may even get more prints out of a compatible than from a genuine.

While it is true that occasionally, the quality may not be identical to the genuine branded cartridge, it is often a case of “you get what you pay for”.

You can rest easy with any compatible cartridge purchased from Cartridge Extra, we guarantee the quality of our products. Cartridge Extra only purchases from reputable Australian suppliers and will strive to assist you in maintaining quality prints while saving on your printing costs.

Here are some **Frequently Asked Questions** that may help you determine if compatible cartridges are the right fit for you.

Why are compatible cartridges economical?

The manufacturers of compatible cartridges are focused on providing cost-effective products. There are rumours that many printer manufacturers often sell their printer below cost on the assumption that they will make their money on the consumables.

Ink/Toner Cartridges, Refills, Printers, Spare Parts, Service/Maintenance

Shop 2, 55 Alexander Street, Crows Nest NSW 2065

Tel: 02 8084 2567

Email: sales@cartridgeextra.com.au

Website: www.cartridgeextra.com.au

Do the compatible ink or toner cartridges work as well as the genuine cartridges?

Yes. Most manufacturers of compatible cartridges have created solutions for cost effective printing by reverse engineering the genuine product and constructing a cost effective alternative. The finished product has been developed to provide quality prints equal to what you would expect from a genuine cartridge.

What happens to my warrantee if I use non-genuine cartridges?

Your warrantee will run as per the usual rights endorsed by the ACCC. Some manufactures may attempt to confuse you into believing that using non-branded parts that have been manufactured to be interchangeable with the genuine branded parts will void your warrantee.

While the Manufacturers Warranty can be affected, your printer will still be protected by the Statutory Warranty (as approved and supported by the ACCC).

Please refer to our [Fact Sheet on Warrantees](#) for more information. This also be found on our website under [Product Tips Sheets](#) in the [News & Specials](#) drop down menu.

Why do compatible cartridges often look different from genuine cartridges?

Quite often, the generic/compatible cartridge look different from the genuine branded product because of patents or trademarks on images. In some cases he manufacturers are not allowed to construct a product that looks identical to the original to prevent violations to intellectual property laws.

In some circumstances, especially with laser toners, the manufactures will fabricate a product that will be suitable in many different printers. This helps to keep costs down and these saving are usually passed on to the end user.

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